

## ***VIII. Appendix: DELIVERABLES IN REVIEW OVER 30 DAYS***

*as of: 6/30/01*

| Task Order Name                                  | Deliv ID         | Deliverable Name  | Due Date | Actual Delivery Date | SFA Response Date | Price        | Mod Partner Owner | Current Ownership |
|--|------------------|---|----------|----------------------|-------------------|--------------|-------------------|-------------------|
| SFA Owner:                                       | Dan Hayward      |   |          |                      |                   |              |                   |                   |
| SFA Sponsor:                                     | Jennifer Douglas |   |          |                      |                   |              |                   |                   |
| TO 24-E-servicing Req. Analysis & Design (TO 24) | 24.1.1           | eServicing High-Level Requirements-Customer Relationship Management (eCRM)    | 4/2/2001 | 4/2/2001             | 4/16/2001         | \$338,186.78 | Karl Augenstein   | S/M               |
| TO 24-E-servicing Req. Analysis & Design (TO 24) | 24.1.2           | eServicing High-Level Requirements Internet Billing and Online Correspondance | 4/2/2001 | 4/2/2001             | 4/16/2001         | \$266,776.63 | Karl Augenstein   | S/M               |
| TO 24-E-servicing Req. Analysis & Design (TO 24) | 24.1.3           | High-Level Design-Customer Relationship Management (eCRM)                     | 4/2/2001 | 4/2/2001             | 4/16/2001         | \$883,202.57 | Karl Augenstein   | S/M               |
| TO 24-E-servicing Req. Analysis & Design (TO 24) | 24.1.4           | High-Level Design-Internet Billing and On-Line Correspondance                 | 4/2/2001 | 4/2/2001             | 4/16/2001         | \$665,477.81 | Karl Augenstein   | S/M               |

**Total Value: \$2,153,643.79**

**Current Ownership:**

*SFA-Currently with SFA, Mod Partner-Currently with Mod Partner Team, S/M-Currently with SFA and Mod Partner for discussion*

*Tuesday, July 03, 2001*

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